

Evo-ERP Installation Special instructions for Terminal Server/Citrix Installation

- 1. Create a USERS folder on the Terminal Server/Citrix box. Within that folder, create a folder for each user (you may well already have this) so that it is a local folder to the TS/Citrix machine.
- 2. Find a drive letter that nobody is using yet. Map that drive letter to each user's folder in their profile. Thus, using M:\ as an example, Ron's profile would have M:\ mapped to <u>\\citrixserver\C\users\ron\</u> and Susan's profile would have M:\ mapped to <u>\\citrixserver\C\users\susan\</u> such that all users have an M:\drive but it is a personal folder for each user.
- 3. Create an ISTS folder in each user folder so that all users have full access to a personal folder M:\ISTS that is a unique folder for each user.
- 4. In DBA/Evo, go to SD-Q and enter M as the Alt Drive for ISTS
- 5. Log into the TS/Citrix Server as Admin and make sure there is a folder named C:\ISTS that is empty and no users have rights to it. This will force the program to look for the Alt Drive defined in step 4 which is now M for everybody since it can't write the information it wants to C:\ISTS.
- 6. The Evo setup will then create the files and INI settings it needs in each users M:\ISTS folder, including email address, video properties, and other individual settings.